



## Minutes of the Meeting of the Executive Committee of MPFI held on October 17, 2008

The captioned meeting was held through teleconference on October 17, 2008 from 3 p.m. to 4.15 p.m., the list of Executive Committee Members who attended the Teleconference Meeting is in the Appendix. The proceedings of the meeting on various points of the agenda is hereunder:

1. Views on the final version of the operating guidelines for adoption by banks titled "Mobile Banking Transactions in India - Operative Guidelines for Banks" issued by Reserve Bank of India on October 08, 2008.

Dr.Ashok Jhunjunwala, Chairman congratulated Shri.G.Padmanabhan, DPSS, Reserve Bank of India for bringing out the mobile banking operative guidelines for banks and all the Executive Committee members joined him in congratulating RBI Team and Regulatory Committee of MPFI for the excellent work done.

The Chairman emphasized that as mentioned in the mobile banking guidelines that a Client has to apply, he requested Shri N.Jambunathan and Shri Sachin Khandelwal to work with Shri G. Padmanabhan and Dr.R.B.Barman to work out the complete process of application and make it available on MPFI Website and it can be helpful to all the members.

The following issues were raised on Mobile Banking Operative Guidelines:

1. Dr.Sastry: Sec. 2.7 - As it was mentioned in Operative Guidelines that only Banks who have implemented core banking solutions would be permitted to provide mobile banking services, so efforts in the direction of providing affordable core banking solution to be made available to smaller Commercial Banks / Urban Co-operative Banks / State Co-operative Banks etc. so that they can also offer mobile banking services for wider outreach covering Financial Inclusion.
2. Dr.A.K.Chakravarthy: Sec. 5.2 - The long term goal of mobile banking framework in India would be to enable funds transfer from account in one bank to any other account in the same or any other bank on a real time basis.

In achieving this long term goal, the process involved from the technology development side and the funding side should be worked out. He was requested to submit a one page note on the process of technology development so that it will be put on MPFI Website.

*W. Sastry*



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3. Mr.G.P.Shekar: Sec.3.2 - He suggested that it should be feasible to have a template on the terms and conditions of the mobile payment services offered.
4. Dr.Sastry: Sec. 6.1 - MPFI may take up collecting / preparing bilateral and multilateral formats for inter-bank settlements so that it can speed up the process with MPFI as common source of information.

## 2. Discussion on Mobile Banking for Financial Inclusion Using BC Model

The Chairman explained that the document on Mobile Banking for Financial Inclusion was prepared by the Financial Inclusion Committee of MPFI coordinated by Mr.Rajesh Dongre. The initial document has been circulated. Its purpose is to use mobile banking to create a system for financial inclusion with a view to reach the unbanked and rural population. He informed that the Reserve Bank of India has been working on Financial Inclusion and wanted to know the Departments responsible for it.

Dr.Barman informed that three Departments of RBI are associated with the BC Guidelines.

1. Rural Planning and Credit Department
2. Dept of Banking Operations and Development
3. Customer Services Dept.

The Chairman informed that he would like to have a meeting with Smt. Usha Thorat and Shri Leeladhar, who are heading these Departments and discuss the pros and cons of the issues associated with it and also have their views before finalizing how to go about proceeding further along with the help of Shri Rajesh Dongre and Shri Sachin Khandelwal.

Mr.S.Padmanabhan: Sec. 2.5 - Under Responsibilities of Mobile Network Operators (MNO), whether they would be facilitating a financial transaction or only a non-financial transaction. He also stressed that little more clarity is required on process for deposit and withdrawal of cash. He informed that he would list out his observations to tune these FI guidelines with mobile operating guidelines and circulate to all the Executive Committee members shortly.

All the Executive Committee members were asked to send their inputs on this document to Mr.Rajesh Dongre and Dr.Ashok Jhunjunwala so that they can be collated and all the points are taken care of.

*W. Sastry*



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Dr.A.K.Chakravarthy, based on the point "Mitigants to Risks" suggested to have a National Workshop/Seminar on Technology for Risk deduction and containment in Mobile Payments.

### 3. Inter-operability standards:

Interoperability standards are very essential for the movement of funds between banks. In this regard, Mr.G.P.Shekar informed the members that various issues on Inter-operability standards have been discussed in the Internal Technology Committee Meetings such as "what will happen between multiple network operators i.e. whether funds will be claimed from the Destination Bank or will be pushed by the beneficiary bank etc". Minimum transactions set etc. shall also be defined as part of standards.

The Chairman informed that the Technology Committee should submit the report on the Interoperability standards by October 27, 2008.

### 4. Proposal for certification:

It was decided by the Executive Committee members that MPFI has to set up a Process of Certification. The Technology Committee with the help of members - Prof. Uday Desai and Prof. T.A. Gonsalves would work out on the scope of certification process. A proposal has to be submitted in this regard, which would be discussed in the next meeting to be held at Mumbai on November 18, 2008.

### 5. Recasting of Committees.

Presently there are four major Committees of MPFI.

- I. Executive Committee
- II. Regulatory Committee
- III. Technology Committee
- IV. Business Committee

The Chairman informed that lot of people have joined after the first four major Committees have been constituted and several people are writing to MPFI to include their names in the Committees. Hence, it was decided to recast the Committees.

In this regard, the following suggestions were given by the EC members.

- Mr.Sachin: Two members from Banks, Telcos and Technology Providers should be included in each Committee. Coordinators of the Sub-

*M. Sachin*





committees and members from Regulators, Academia, Banks, Telcos would represent Executive Committee.

- Dr.A.K.Chakravarthy: The first set of milestones like mobile operating guidelines, interoperability standards etc. has to be put on the operational side by the present Executive Committee and later on the new Committees can take over.
- Dr.Sastry informed that few members have willingly written to MPFI to drop their names from the respective Committees, which needs to be taken into account, while reconstituting new Committees.

The Chairman suggested that he would work out a process for recasting of Committees along with Dr.Sastry, Dr.R.B.Barman and Mr.Sachin which will be implemented in the next meeting of MPFI on November 18, 2008 at Mumbai. Suggestions in this regard may be sent by the EC members to Dr.Ashok Jhunjunwala and Dr.Sastry.

**6. Attendance of two or one person from each organization in the MPFI meetings and continuation of same members from each organization attending the meetings.**

It was noticed during the series of meetings held so far that

- Two members are being registered from each organization.
- New members apart from the members who are registered are attending the meetings. The members representing same Company/Org. are consistently changing from one meeting to another meeting in some cases.

In view of the above, it has been decided by the Executive Committee that **one main member and one alternate / nominated member** from each organization should attend the meetings consistently, so that they can contribute more towards the development of mobile payments in India.

The Chairman requested Dr.V.N.Sastry to inform the same to all the members of MPFI.

**7. Consideration of foreign Banks and Companies who do not have Office in India for MPFI membership.**

As of now, MPFI has received only one such request for consideration of MPFI membership forms an organization, which does not have office in India.

*V.N. Sastry*



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It was decided by the members that foreign Banks and Companies who do not have Office in India shall not be accepted as members of MPFI. However, they can be invited as Special Invitees to the MPFI meetings.

**8. Pending Institutional Membership of EPRSS Prepaid Recharge Services India Pvt. Ltd., Pune**

The Chairman informed that since EPRSS has focus on Cash Card, whether they can be considered for Institutional membership of MPFI.

In this regard, it was decided by the Executive Committee that there would be 3 categories of membership:

1. Associate Members
2. Institutional Members
3. Observers

The Chairman requested Dr.V.N.Sastry to define the roles of the Associate Member, Institutional member and Observer and circulate to all the EC members for final opinion.

It was also mentioned that Organizations like CGAP, DFID, World Bank etc. would come under the category of Observer.

**9. Organization of exhibition of mobile payments products and solutions - date, venue, committees etc.**

It was decided by the Executive Committee to organize exhibition of mobile payments products and solutions at Delhi or Mumbai in February, 2009. The Chairman informed that he will talk to ITU, RBI, DIT to sponsor the event.

It was decided to conduct a Seminar with ITU (International Telecommunication Union) and RBI co-sponsoring the event.

**10. Publicity, websites, Printing of MPFI Calendar for the year 2009.**

**Publicity:**

Shri. Pallab Mitra, Bharti Airtel Limited was earlier nominated as Public Relations Officer of MPFI. Members suggested that Mr.Rajesh Dongre may talk to Mr. Pallab Mitra and find out his willingness and plans regarding this role.

It was decided to have a Press Conference during the next meeting of MPFI at Mumbai in November, 2008. It was felt that publication of MPFI Calendar would be taken up next year on account of short time left now.



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**Website:**

Shri. Sachin Khandelwal, ICICI Bank Ltd. informed the members that he would send the link of MPFI website to all the EC members and take their inputs. He said that the website would be ready within 15 days and it will be updated once in a month.

**11. Renewal date of Institutional Membership and the annual membership fee for 2009-2010.**

It was decided that members under Associate Membership category namely - IIT Madras, IIT Bombay, Reserve Bank of India, IDRBT, DIT, TRAI need not pay the membership fees.

The renewal of membership of MPFI for the year 2009-10 would be open from January 2009.

**12. Elections of EC members:**

Decision regarding the Elections of EC members will be taken up in the next MPFI meeting at Mumbai on November 18, 2008.

**13. MPFI Society Registration:**

Dr.V.N.Sastry was requested to talk to the Director, IDRBT and get the approval for setting up of MPFI Office at IDRBT and submit the MPFI Society Registration Application to the Registrar of Societies, Hyderabad at the earliest.

**14. Agenda for the MPFI Meeting at Mumbai on November 18, 2008 (Tuesday) being organized by Atom Technologies and Avenues (India) Pvt. Ltd.**

Agenda for the MPFI meeting should be worked out and circulated to all the members.

The meeting ended with a vote of thanks to all concerned.

(Dr. Ashok Jhunjunwala)  
Chairman

**Dr. Ashok Jhunjunwala**  
Chairman, MPFI.

Dr.V.N.Sastry  
Executive Secretary

**Dr. V. N. Sastry**  
Executive Secretary, MPFI

October 23, 2008



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## MOBILE PAYMENT FORUM OF INDIA (MPFI)

Executive Committee Meeting on October 17, 2008 (3:00 - 4:00 p.m.)

Teleconference Number: (044) 2257 9666 and PIN: 5486#.

Sl. No.	Name	Designation	Telephone No.	Mobile
1	Dr.Ashok Jhunjunwala, IIT Madras	Chairman	(044) 2257 0120/4408	98400 16781
2	Dr.R.B. Barman, Reserve Bank of India	Co-Chairman	(022) 22633146	98200 59122
3	Dr.V.N.Sastry, IDRBT	Executive Secretary	(040) 23536431	94408 03813
4	Mr. N. Jambunathan State Bank of India	Executive Member	(022) 22874079	98675 68202
5	Mr. S. Padmanabhan, Canara Bank	Executive Member	(080) 2558 4273 (D)	99009 44822
6	Mr.Pallab Mitra Bharti Airtel	Executive Member	(0124) 466 6121	98102 09283
7	Mr. Krishna Kumar Tata Communications	Executive Member	(022) 66526331	99303 11551
8	Mr. Sanjay Swamy, mChek	Executive Member	(080) 4179 5900	99800 88574
9	Mr.Chandrashekar Rao, C-sam (India) Pvt. Ltd	Executive Member	(022) 2778 2207	93239 73806
10	Mr.G.P. Shekar, Financial Software & Systems (P)	Executive Member	(044) 2254 0251 Ext. 103	98407 33790
11	Dr. A. K. Chakravarti, DIT, MCIT	Executive Member	(011) 24363074	--
12	Mr.Rajesh Dongre, Vodafone	Executive Member	(022) 66645000	98200 18500
13	Mr.Sachin Khandelwal, ICICI Bank Ltd.	Executive Member	(022) 26531414	99201 60777



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